Types of Questions for a Survey

## **📝 1. Open-Ended Questions**

* **Purpose:** Allow respondents to provide detailed, free-form answers.
* **Example:**
  + *"What do you like most about our product?"*
  + *"Please share any suggestions for improvement."*
* **Input Type:** Textarea or long text field.

## **✅ 2. Closed-Ended Questions**

* **Purpose:** Provide predefined answer choices for easy analysis.
* **Types Include:**
  + **Single Choice (Radio Button):** Choose one option.
    - *Example:* "What is your age group?"
  + **Multiple Choice (Checkbox):** Choose one or more options.
    - *Example:* "Which of these features do you use regularly?"

## **📊 3. Rating Scale Questions**

* **Purpose:** Collect opinions on a scale (e.g., 1-5, 1-10).
* **Types Include:**
  + **Likert Scale:** Agree → Disagree scale (e.g., Strongly Agree → Strongly Disagree).
    - *Example:* "How satisfied are you with our service?"
  + **Star Rating:** Use stars to represent satisfaction (e.g., ⭐⭐⭐⭐⭐).
* **Input Type:** Slider, Star Rating, Numeric Input.

## **🔢 4. Numeric/Quantitative Questions**

* **Purpose:** Collect numerical data or counts.
* **Example:**
  + *"How many times have you visited our store in the past month?"*
  + *"What is your annual income?"*
* **Input Type:** Number field.

## **📅 5. Date and Time Questions**

* **Purpose:** Collect specific date or time information.
* **Example:**
  + *"When did you last purchase from us?"*
  + *"Please select a suitable date for follow-up."*
* **Input Type:** Date picker, Time picker.

## **📌 6. Ranking Questions**

* **Purpose:** Ask respondents to rank items in order of preference.
* **Example:**
  + *"Rank the following services based on your preference (1=Highest, 5=Lowest):"*
    - Service A
    - Service B
    - Service C
* **Input Type:** Drag-and-drop, Numeric input for ranks.

## **📷 7. Media Upload Questions**

* **Purpose:** Allow respondents to upload files, images, or documents.
* **Example:**
  + *"Upload a screenshot of the issue."*
  + *"Submit a document for verification."*
* **Input Type:** File upload field.

## **💬 8. Matrix/Grid Questions**

* **Purpose:** Present multiple questions in a table/grid format.
* **Example:**
  + *"Please rate the following services based on satisfaction:"*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service** | **Very Satisfied** | **Satisfied** | **Neutral** | **Dissatisfied** |

* **Input Type:** Table with radio buttons or checkboxes.

## **📍 9. Dropdown Questions**

* **Purpose:** Provide a list of predefined options in a dropdown menu.
* **Example:**
  + *"Select your country from the list below."*
  + *"Choose your preferred payment method."*
* **Input Type:** Dropdown selection.

## **🔄 10. Yes/No Questions**

* **Purpose:** Binary questions requiring a Yes or No response.
* **Example:**
  + *"Do you agree with the terms and conditions?"*
  + *"Did you find this survey helpful?"*
* **Input Type:** Toggle button, Radio buttons.

## **Icons for Question Types**

Here are **suggested icons** for each question type to improve clarity and visual appeal:

|  |  |  |
| --- | --- | --- |
| **Question Type** | **Icon (Unicode)** | **Font Awesome (Recommended)** |
| **Text** | ✍️ (&#x270D;&#xFE0F;) | <i class="fas fa-font"></i> |
| **Rating** | ⭐ (&#x2B50;) | <i class="fas fa-star"></i> |
| **Multiple Choice** | 🔘 (&#x1F518;) | <i class="fas fa-dot-circle"></i> |
| **Multiple Select** | ✅ (&#x2705;) | <i class="fas fa-check-square"></i> |
| **Dropdown** | 🔽 (&#x1F53D;) | <i class="fas fa-caret-down"></i> |
| **Date Picker** | 📅 (&#x1F4C5;) | <i class="fas fa-calendar-alt"></i> |
| **File Upload** | 📎 (&#x1F4CE;) | <i class="fas fa-paperclip"></i> |
| **Slider** | 🎚️ (&#x1F39A;&#xFE0F;) | <i class="fas fa-sliders-h"></i> |
| **Yes/No Toggle** | 🔄 (&#x1F504;) | <i class="fas fa-toggle-on"></i> |
| **Numeric Input** | 🔢 (&#x1F522;) | <i class="fas fa-sort-numeric-up"></i> |
| **Email Input** | 📧 (&#x1F4E7;) | <i class="fas fa-envelope"></i> |
| **Phone Input** | 📱 (&#x1F4F1;) | <i class="fas fa-phone-alt"></i> |